

Pharmacy Key Contacts Hours are 8:00 a.m. to 5:00 p.m. (Mountain Time) Monday - Friday		
Topic	Contact	Information Available
Claims (Medicaid)	Claims Processing Unit P. O. Box 8000 Helena, MT 59604 Phone: (800) 624-3958 In state (406) 442-1837 Out of state and Helena	<ul style="list-style-type: none"> • Send paper claims to this address. • Call for answers to claims questions.
Client Eligibility		<ul style="list-style-type: none"> • See <i>Client Eligibility</i> in the <i>Key Contacts</i> listing.
Point of Sale (POS) Help Desk	ACS, Atlanta Technical POS Help Desk Phone: (800) 365-4944	<ul style="list-style-type: none"> • For assistance with on-line POS claims adjudication. • Hours are: 6:00 a.m - midnight, Monday - Saturday 10:00 a.m. - 9:00 p.m. Sunday (Eastern time)
Policy Questions	Dan Peterson Medicaid Services Bureau P.O. Box 202951 1400 Broadway Helena, MT 59620-2951 Phone: (406) 444-4540 In and out of state Fax: (406) 444-1861 In and out of state E-Mail: danpeterson@state.mt.us	<ul style="list-style-type: none"> • See also <i>Policy Questions</i> in <i>Key Contacts</i> listing.
Prior Authorization	Mountain-Pacific Quality Health Foundation 3404 Cooney Drive Helena, MT 59602 Phone: (800) 395-7961 In and out of state (406) 443-6002 Helena Fax: (800) 294-1350 In and out of state (406) 443-7014 Helena	<ul style="list-style-type: none"> • See also <i>Prescription Drug Prior Authorization</i> in the <i>Key Contacts</i> listing.
Provider Enrollment	Provider Enrollment Unit P.O. Box 4936 Helena, MT 59604 Phone: (800) 624-3958 In state (406) 442-1837 Out of state and Helena	<ul style="list-style-type: none"> • Call to enroll as a Montana Medicaid Provider. • Enrollment materials are also available on this web site. See <i>Forms and FAQs</i>.

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Provider Relations	Provider Relations Unit P.O. Box 4936 Helena, MT 59604 Phone: (800) 624-3958 In state (406) 442-1837 Out of state and Helena	<ul style="list-style-type: none"> • For questions about claims, EDI, eligibility, payments, denials, or to request billing instructions, manuals, or fee schedules, call or write. • Billing instructions, manuals, forms, and fee schedules are also available on this web site. See <i>Manuals</i> and <i>Fee Schedules</i>.
Third Party Liability	Third Party Liability Unit P. O. Box 5838 Helena, MT 59604 Phone: (800) 624-3958 In state (406) 442-1837 Out of state and Helena	<ul style="list-style-type: none"> • For questions about private insurance, Medicare or other third-party liability.